

Payment & Delivery – Miaamor Candle

1. Payment Methods

We currently offer the following secure and convenient payment options:



Credit/Debit Card (via Stripe)

- Accepted cards: Visa, Mastercard, American Express
- No additional fees charged by Miaamor Candle
- Payments are processed through a secure, encrypted system (PCI DSS compliant)



Bank Transfer (for B2B or wholesale orders only)

- Available upon request via email
- Orders will be fulfilled once payment is confirmed



Cash on Delivery (within Hungary only)

- Available for local customers choosing home delivery
- Additional cash handling fee may apply

All prices are shown in **Hungarian Forints (HUF)** or **Euros (EUR)** depending on the region, and **include 27% VAT**.

Invoices are issued in accordance with Hungarian law and sent electronically to the email address provided during checkout.

2. Delivery & Shipping

We offer domestic and international shipping via reliable courier partners.

Shipping Destinations:

We currently ship to:

- **Hungary** 
- **European Union countries** 

If your country is not listed at checkout, please contact us at miaamor@miaamorcandle.com for custom shipping options.

Shipping Rates (for parcels under 2 kg):

Region	Estimated Delivery Time	Price (HUF)	Price (EUR)
Region 1 – Austria, Slovakia, Romania	3-10 business days	2,400 HUF	~6 EUR
Region 2 – Germany, Netherlands, Belgium, Poland	3-10 business days	4,000 HUF	~10EUR
Region 3 – France, Italy, Spain, Sweden	3-10 business days	5,000 HUF	~12 EUR

Final shipping cost will be displayed at checkout.

3. Order Processing Times

- Orders are typically processed within **1–3 business days** after payment confirmation.
- Handmade or custom products may require **additional production time** (indicated on the product page).
- During holiday seasons, processing times may be longer.

4. Delivery Notes

- All orders are delivered via **trackable courier services** (e.g. GLS, Magyar Posta).
- A tracking link will be sent via email once your order is shipped.
- Please ensure all shipping information is accurate. We are not responsible for lost packages due to incorrect address details.

5. Shipping Restrictions

- We do **not** deliver to P.O. boxes.
- If your order contains **fragile or oversized items**, we may contact you for a custom shipping quote.

Questions or Special Requests?

We're happy to help!

Contact us at hello@miaamorcandle.com for custom orders, gift options, or any delivery-related concerns.

Thank you for choosing Miaamor Candle.

Every order is prepared with love, care, and intention – from our hands to your home. 